

END OF LIFE WARRANTY – ReEntry™ Carpet Tile Recycling Program

Interface Singapore Pte Ltd ("**Interface**") is committed to delivering sustainable solutions for the supply and installation of modular carpet.

The ReEntry program aims to bring what we believe is the most sustainable and cost effective solution to keep vinyl backed carpet tile products out of landfill, while reducing the impact on the environment.

Using proprietary technology, vinyl backing is first separated from the nylon fibers of used Interface GlasBac[™] and GlasBacRE carpet tiles. The vinyl backing is recycled and manufactured by Interface into new carpet tile modules called GlasBacRE. Separated nylon is sent to our fiber partners and recycled into new nylon for use in the carpet and other industries. New nylon fiber with recycled content is then returned to Interface, where it is tufted and combined with recycled backing to create carpet tiles with the highest recycled content currently available in the industry. This recycling process is known as ReEntry, and is recognized as having been the world's first carpet tile recycling program working towards closing the loop on non-renewable raw materials and fuel.

In this Warranty, the bolded terms shall have the meanings set out herein.

This Warranty is for the benefit of the current legal owner ("**Owner**") of any in-situ and in-use GlasBac [note: delete this tm reference] and GlasBacRE carpet tiles regardless of age and manufacturing origin ("**Carpet Tile**"). The Carpet Tile must have been originally installed in accordance with Interface's Recommended Installation Instructions applicable at the time of installation and have a clearly visible GlasBac [note: delete this tm reference] or GlasBacRE emboss on the underside. Other vinyl-backed carpet tile products requested for recycling must be approved by Interface before being included in the ReEntry process.

- 1. Subject to the terms and conditions set out below, Interface warrants that, at the Owner's discretion, it will reclaim the **Carpet Tile** and will arrange for it to be processed into backing materials for use in manufacturing new GlasBacRE modules.
- 2. The Owner, or their appointed contractor, shall be responsible for and meet all costs or charges in respect of:
 - a) The uptake of the Carpet Tile and all associated furniture relocation and computer relocation;
 - b) Sorting the Carpet Tile; and
 - c) Packing the **Carpet Tile** on pallets and movement of the Carpet Tile to the freight forwarder.
- 3. To exercise your rights under this Warranty, the **Owner** must:
 - a) Contact Interface at least 14 days prior to the date required for reclamation of the Carpet Tile; and
 - b) Remove the **Carpet Tile**, pack the **Carpet Tile** onto pallets, and deliver these to the freight forwarder, all in accordance with Interface specifications.

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- 4. Under the terms of this Warranty, Interface does not make any other warranties or representations whatsoever relating to the **Carpet Tile**, the timing of their processing of the **Carpet Tile** into backing materials of new GlasBacRE modules, or the condition or quality of the new GlasBacRE modules.
- 5. The **Carpet Tile** must have been originally supplied to, used and be in-situ at the original installed location in Southeast Asia, Japan and Korea ("**Property**").
- 6. Interface will arrange for the reclamation and reprocessing of the **Carpet Tile** located at the **Property** in exchange for a fee then currently in effect in the location of collection as long as the Owner has selected new Interface modular carpet to replace the existing **Carpet Tile**.
- 7. Replacement Carpet Tile must be supplied through the Approved Dealer Network of Interface.
- 8. **Owner** will be assessed a fee in connection with the Warranty reclamation process should Owner not, for any reason, replace the **Carpet Tile** with GlasBac or GlasBacRE modules. Such fees will be payable in accordance with Interface's Standard Terms and Conditions of Sale as applicable at that time.
- 9. This warranty shall not apply where, in the sole but reasonable discretion of Interface:
 - a) The **Carpet Tile** is very heavily soiled, damaged or contaminated so as to significantly hinder the normal reclamation process;
 - b) The **Carpet Tile** is partly or wholly burnt or in any other way transformed other than by normal wear and tear;
 - c) The Carpet Tile is subject to plasticizer migration;
 - d) The **Carpet Tile** consists of only partial tiles; or
 - e) The Carpet Tile is removed from the Property other than pursuant to this Warranty.

SIGNED for and on behalf of INTERFACE SINGAPORE PTE LTD

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Authorised Signature & Company Seal

Rob Coombs Printed Name