

**Interface®**

**nora®**  
by **Interface®**

## Interface COVID-19 opdatering

Kære kunde,

Vi har hos Interface holdt nøje øje med spredningen og virkningen af den nye coronavirus. Helbredet og sikkerheden hos vores medarbejdere, kunder, partnere og leverandører er vores højeste prioritet. Vi følger anbefalingerne og retningslinjerne fra de lokale myndigheder.

Interface fungerer i øjeblikket fuldt ud, globalt såvel som lokalt i Norden. Afhængig af om COVID-19-situationen udvikler sig, giver vores globale produktion os mulighed for at udføre ordrer på tværs af vores forskellige fabrikker og tilpasse produktionen. Vi har øget lagerbeholdningen af vores mest populære tæppefliser, gummigulv og LVT-produkter, og leverancerne fra lager kører som normalt.

Du er meget vigtig for os, og vi håber, at du føler dig beroliget, at interface forbliver klar til at støtte dine forretningsbehov med samme effektivitet og kvalitet som altid. Uanset om du arbejder hjemmefra eller fra kontoret, kan vores team samarbejde med dig om dine projekter gennem videokonferencer og telefonopkald. Vi sender meget gerne produktprøver til din hjemmeadresse også. I den kommende periode vil vores showrooms kun være åben efter aftale. For mere information om vores plan for at støtte dig, venligst læs vedhæftede brev nederst.

Vi er sikre på, at du deler vores håb om, at denne coronavirus situation snart løser sig. Vi ønsker dig det bedste i denne svære tid og ser frem til at fortsætte med at samarbejde med dig nu og i fremtiden.

Med venlig hilsen,

Joakim Newman  
Head of Sales, Interface Nordics

**Interface**  
+45 33 79 70 55  
[danmark@interface.com](mailto:danmark@interface.com)  
[www.interface.com](http://www.interface.com)

**nora**  
+45 43 43 93 93  
[info-dk@nora.com](mailto:info-dk@nora.com)  
[www.nora.com](http://www.nora.com)

# Interface®

03/17/2020

Valued customers,

We at Interface have been closely monitoring the spread and impact of the novel coronavirus. The health and safety of our employees, customers, partners, and suppliers is our highest priority.

**Interface is currently operating fully.** Our distributed global manufacturing allows us to fulfill carpet tile orders across multiple sites and adapt production as the COVID-19 situation evolves. Manufacturing of our rubber products continues in Germany, as well. We also have ample stock of our most popular LVT offerings, and we are working closely with our manufacturing partner to continue to plan ahead. And, as we try to anticipate your needs over the coming weeks, we have increased inventory of our most popular carpet tile, rubber, and LVT products.

Interface is in 24/7 contact with our supply chain and raw materials suppliers as we closely monitor stock levels. Our key suppliers have their own continuity plans and redundancies that currently allow us to continue to serve you with finished flooring products without disruption.

Of course, we take our employee health and safety very seriously. We are taking care of our employees and following local government guidance around the world related to social distancing and remote work. Whether working from home or from our offices, our team can partner with you on your projects through videoconferences, phone calls, and virtual product demos. We are happy to send product samples to your home address, as well.

You are very important to us and we hope you feel reassured that Interface remains ready to support your business needs with the same efficiency and quality you have come to expect from us. During this unprecedented time, if you have any specific questions, please connect with your local sales team.

I'm sure you share our hopes that this coronavirus situation resolves soon. We wish you the best during this difficult time, and look forward to continuing to partner with you now and in the future.

Dan Hendrix, Chairman and CEO, Interface  
Jim Poppens, President, Interface Americas  
Nigel Stansfield, President, Interface Europe, Africa, Asia, Australia (EAAA)