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LVT sanitization and maintenance guide - APAC

While LVT floor covering is not regularly in contact with the human hand we understand many companies want to take additional precautions in response to COVID-19 transmission concerns as part of their plans to reopen offices and other commercial spaces. These guidelines should supplement a focus on hand hygiene and social distancing recommended by the World Health Organisation and further stipulated by local Governments.

This document outlines best practices for maintaining and sanitizing Interface LVT products for our customers in APAC.

Recommended cleaning products

To sanitize Interface products that may have been exposed to COVID-19, we recommend using a locally available hydrogen peroxide or quaternary-based cleaner from the <u>EPA</u> <u>Emerging Viral Pathogen List N</u> in combination with the recommended cleaning method for the surface (detailed below). When using those products, be sure to closely follow the manufacturer's instructions paying special attention to the recommended concentration and contact time.

When such cleaning agents are used by a professional cleaner, in line with Interface's maintenance guide recommendations, they are not likely to damage the LVT. Our LVT is hard-wearing, durable and is manufactured with a protective polyurethane (PU) coating making the floor easier to maintain.

Recommended cleaning method - Smaller areas: manual mopping

Small areas of LVT can be cleaned using a damp mop, but take care mustnot to over wet the floor. Apply the cleaning solution using a damp mop --either a microfiber flat mopping system or traditional mop. For sanitization, the cleaning solution should contain either hydrogen peroxide or a quaternary-based ingredient.

Recommended cleaning method - Larger areas: mechanical cleaning

An auto scrubber is effective to clean larger areas. The process works by using a spray cleaning solution with a rotary machine (300-500 rpm) fitted with a 3M pad. For sanitization, the cleaning solution should contain either hydrogen peroxide or a quaternary-based ingredient.

As with any smooth floor, LVT can become slippery when wet. Allow the floor to completely dry before resuming foot traffic.

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The frequency of cleaning depends upon many factors including space use, density and size of floorplan. Please speak to your professional cleaning company to determine a cleaning schedule most appropriate for your specific needs.

Please note, Interface has not conducted exhaustive product testing on these <u>EPA-approved cleaners</u>. Still, we believe the hydrogen peroxide or quaternary-based products on that list to be better suited to our flooring, and these cleaners should only be used in accordance with our standard maintenance procedures as detailed in our <u>LVT Maintenance Guide</u>. We cannot provide official product endorsements and note that our warranty and maintenance instructions do not endorse the use of specific cleaning agents. We do not know how the use of these products will affect the appearance of the flooring, and we disclaim all liability in connection with the use of these cleaners on our flooring products.

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