

# ReENTRY™ PRODUCT WARRANTY

## CARPET TILE RECYCLING PROGRAM - INTERFACE AUST PTY LTD

Interface is committed to delivering sustainable solutions to the supply and installation of modular carpet.

The ReEntry™ program aims to bring what we believe is the most sustainable and cost effective solution to keep vinyl backed carpet tile products out of the landfill, while reducing the impact on the environment.

### GLASBAC® & GLASBAC®RE BACKING SYSTEMS

Using proprietary technology, the vinyl backings are separated from the nylon fibres of used Interface GlasBac® & GlasBac®RE carpet tiles, and any of our competitors' vinyl backed carpet tiles (subject to minimum quality standards). The vinyl backing is recycled and manufactured by Interface into new carpet tile called GlasBac® & GlasBac®RE. Separated nylon is sent to our fibre partners and recycled into new nylon for use in the carpet and other industries. New nylon fibre, with recycled content, is returned to Interface, tufted and combined with recycled backing to create carpet tiles with the highest recycled content currently available in the industry. This recycling process is known as ReEntry™, and it's the world's first carpet tile recycling program working towards closing the loop on non-renewable raw materials and fuel.

### GRAPHLEX & CUSHIONBAC BACKING SYSTEMS

Using proprietary technology, the Graphlex or CushionBac backing system is separated from the nylon fibres of used Interface Graphlex & CushionBac carpet tiles.

Alternatively the tiles may be placed into an extended life cycle program ensuring a second installation of the carpet tile and thereby maximizing product efficiency for the energy expended during manufacture of the tile with these backing systems

In this Warranty, the bolded terms shall have the meanings set out in the Schedule.

This Warranty is for the benefit of the **Owner** and for any subsequent owner of the **Property** during the Term and all references to the **Owner** shall be deemed to include reference to such subsequent owner.

Subject to the terms and conditions set out below, Interface warrants that during the **Term**, it will reclaim the **Prescribed Amount of Carpet Tile** located at the **Property** and will reprocess the **Carpet Tile** for use in manufacturing new GlasBac®RE or Graphlex modules or for a second installation in the case of Graphlex and CushionBac tiles.

1. The **Owner** shall be responsible for and meet all charges in respect of:
  - (a) The uptake of the **Carpet Tile** and all associated furniture relocation and computer relocation;
  - (b) Sorting the **Carpet Tile**;
  - (c) Packing the **Carpet Tile** on pallets and movement of the **Carpet Tile** to the loading dock.
2. To exercise your rights under this Warranty, the **Owner** must:
  - (a) Contact Interface at least 14 days prior to the date required for reclamation of the **Carpet Tile**;
  - (b) Remove the **Carpet Tile**, pack the **Carpet Tile** onto pallets and deliver to the loading dock located on or near the **Property**.
3. Interface does not make any other warranties or representations whatsoever relating to the **Carpet Tile**, the timing of the reprocessing of the **Carpet Tile** into backing materials of new GlasBac®RE modules or the condition or quality of the new GlasBac®RE modules.

Interface will reclaim and reprocess the **Prescribed Amount of Carpet Tile** located at the **Property** free of charge so long as **Owner** has selected new Interface modular carpet to replace the existing **Carpet Tile**. **Owner** will be

Mission



**Mission Zero:**  
our promise to eliminate  
any negative impact our company  
may have on the environment  
by the year 2020.

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assessed a fee in connection with the Warranty reclamation process should **Owner** have specified a different manufacturer's product to replace the reclaimed **Carpet Tile**.

5. Any subsequent owner of the Property should notify Interface of their newly acquired ownership of the **Property**.
6. This Warranty shall not apply where, in the sole but reasonable discretion of Interface:
  - (a) The **Carpet Tile** is heavily soiled or damaged;
  - (b) The **Carpet Tile** is partly or wholly burnt or in any other way transformed other than by normal wear and tear;
  - (c) The **Carpet Tile** is subject to contamination with adhesives or sealants;
  - (d) The **Carpet Tile** consists of only partial tiles;
  - (e) The **Carpet Tile** is removed from the **Property** other than pursuant to this **Warranty**;or
  - (f) Interface ceases to produce GlasBac®RE modules.
7. Where appropriate, a copy of this Warranty will be forwarded to the **Architect/Interior Designer/Flooring Contractor** and **Tenant**, for their information.

Internal issue date: February 2013

