

#### RLA POLYMERS PTY LTD

ABN 89 004 709 915 ACN 004 709 915

215 Colchester Road, Kilsyth, Victoria 3137 Australia P.O. Box 147, Kilsyth, Victoria 3137 Australia Telephone: (03) 9728 1644 • Facsimile: (03) 9728 6009 E-mail: info@rlapolymers.com.au

# RLA POLYMERS PRODUCT WARRANTY 22<sup>nd</sup> November 2018

#### INTERFACE 'INTERTAC PLUS' ADHESIVE WARRANTY

RLA Polymers warrants (within our standard Adhesive warranty period, and the general terms as stated below), that Interface **Intertac Plus Adhesive**, when installed in accordance to RLA Polymers installation recommendations, will adhere satisfactorily to timber and concrete substrates. This warranty will apply for the lifetime of installation. Should you require further information, please do not hesitate to contact me.

### **PRODUCT GUARANTEE**

#### **ADHESIVES / SEALERS**

Green Solutions, Polymer Engineering and Roberts Adhesives and Sealers are guaranteed against manufacturing defects and are guaranteed to be manufactured to out published specifications. We certify that when cured they are suitable for use and will perform as described in our technical data sheet or other published materials which are current at the time of use.

#### **CONDITIONS OF GUARANTEE**

- (a) The adhesive must be stored as specified on the label.
- (b) The product must be used precisely in accordance with published instructions.
- (c) Installation of all materials Resilient Floor Coverings, Carpets, Parquetry must be carried out in accordance with the relevant Australian Standard and the Floorcovering Manufacturer's instructions.
- (d) The floorcovering have been subject to normal traffic conditions.
- (e) Sufficient time and access to investigate any complaint is accorded.

#### **RECTIFICATION**

If a failure is caused as a result of a manufacturing defect in a Green Solutions, Polymer Engineering or Roberts's product, then RLA Polymers Pty Ltd will address the problem using out standard Conditions of Sale

Yours Sincerely,

John Billing General Manager Specialty Products

**RLA Polymers Pty Ltd** 



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