#### INDEPENDENT REASONABLE ASSURANCE STATEMENT



To: The Stakeholders of Interface, Inc.

## **Introduction and Objectives of Work**

Bureau Veritas North America, Inc. (BVNA) has been engaged by Interface, Inc. (Interface) to provide verification of its **2018 Carbon Neutral Floors™** program and the claim that the products sold under this program are carbon neutral in accordance with the <u>2018 Interface</u> <u>GHG Protocol Product Life Cycle Accounting Standard Report</u> (the Report) as supplied by Interface.

This Assurance Statement applies to the related information included within the scope of work described below.

## **Boundaries of the Life Cycle Assessment covered by the verification:**

- Manufacturing Stage includes raw material extraction and processing, transport to Interface, process wastes, Interface internal processing and packaging.
- Delivery and Installation Stage includes transport to the end user, ancillary installation materials, disposal of installation wastes.
- Use Stage includes daily vacuuming and intermittent extraction cleaning for seven years. The electricity, water, and soap are included.
- End of Life Stage includes transport to disposal or recycler and landfill or incineration impacts depending upon the common practices for flooring in the region of use.
- Support functions including the calculated emissions from its offices and warehouses, and mobile emissions.

# **Emissions data verified:**

Emissions data verified: 457,000 metric tons of CO<sub>2</sub> equivalent were retired for the 2018 Carbon Neutral Floors program.

# Scope of Work

The scope of our work was limited to assurance over the following information included within the Report for the period of January 1, 2018 to December 31, 2018. Interface requested BVNA to include in its independent assurance the following:

- Data and calculations included in the Carbon Neutral Floors program for the calendar year 2018 reporting period as presented in the Report.
- There are enough carbon offset products purchased and retired to attain a carbon neutral status for the life cycle of all carpet and LVT flooring products sold.
- To provide verification of the product GHG emissions data at a reasonable verification level following BVNA's standard procedures and guidelines for third party verification and ISO 14064-3 on GHGs – Part 3: specification for guidance for the validation and verification of GHG assertions.
- That Interface has prepared the product GHG assertion against the World Resources Institute (WRI)/World Business Council for Sustainable Development (WBCSD)'s Greenhouse Gas Protocol, Product Life Cycle Accounting and Reporting Standard, September 2011
- Evaluation of the information in the Report in accordance with International Standard on Assurance Engagements (ISAE) 3000 Revised, Assurance Engagements Other than Audits or Reviews of Historical Financial Information (effective for assurance reports dated on or after Dec. 15, 2015).

## Methodology

As part of our independent verification, our work included:

- Assessing the appropriateness of the Reporting Criteria for the information;
- Conducting interviews with relevant personnel of Interface, Inc.:
- Reviewing the data collection and consolidation processes used to compile information, including assessing assumptions made, and the data scope and reporting boundaries;
- Reviewing documentary evidence provided by Interface, Inc.;
- Agreeing a selection of the information to the corresponding source documentation;
- Reviewing Interface's systems for quantitative data aggregation and analysis; and
- Assessing the disclosure and presentation of the information to ensure consistency with assured information.
- Our assurance does not extend to any other information included in the 2018 Report.

# **Reporting Criteria**

The information needs to be read and understood together with the GHG Protocol Product Life Cycle Accounting and Reporting Standard, as presented in the <a href="https://www.ghgprotocol.org">www.ghgprotocol.org</a>.

#### **Limitations and Exclusions**

Excluded from the scope of our work is any verification of information relating to:

- Activities outside the defined verification period;
- Positional statements expressions of opinion, belief, aim or future intention by Interface™ and statements of future commitment; and

This assurance engagement relies on a risk based selected sample of GHG emissions data and the associated limitations that this entails. The reliability of the reported data is dependent on the accuracy of metering and other production measurement arrangements employed at site level, not addressed as part of this assurance. This independent statement should not be relied upon to detect all errors, omissions or misstatements that may exist.

# Responsibilities

This preparation and presentation of this information is the sole responsibility of the management of Interface, Inc.

BVNA was not involved in the drafting of the assertions or of the Reporting Criteria. Our responsibilities were to:

- obtain reasonable assurance about whether the information has been prepared in accordance with the Reporting Criteria;
- form an independent conclusion based on the assurance procedures performed and evidence obtained; and
- report our conclusions to the Stakeholders of Interface.

### **Assessment Standards**

We performed our work in accordance with Bureau Veritas' standard procedures and guidelines for external Assurance of Sustainability Reports and International Standard on Assurance Engagements (ISAE) 3000 Revised, Assurance Engagements Other than Audits or Reviews of Historical Financial Information (effective for assurance reports dated on or after Dec. 15, 2015), issued by the International Auditing and Assurance Standards Board. A materiality threshold of ±5-percent was set for the assurance process.



### Conclusion

On the basis of our methodology and the activities described above:

- The information stated above is materially correct; and
- The information has been properly prepared, in material respects, in accordance with the Reporting Criteria; and
- It is our opinion that Interface, Inc. has established appropriate systems for the
  collection, aggregation and analysis of quantitative data relating to the underlying data
  management system to support that enough carbon offset products were purchased
  and retired to attain a carbon neutral status for the life cycle of carpet and LVT flooring
  products sold.

## Statement of Independence, Integrity and Competence

Bureau Veritas is an independent professional services company that specializes in quality, health, safety, social and environmental management with more than 185 years history. Its assurance team has extensive experience in conducting verification over environmental, social, ethical and health and safety information, systems and processes.

Bureau Veritas operates a certified¹ Quality Management System which complies with the requirements of ISO 9001:2015, and accordingly maintains a comprehensive system of quality control including documented policies and procedures regarding compliance with ethical requirements, professional standards and applicable legal and regulatory requirements.

Bureau Veritas has implemented and applies a Code of Ethics, which meets the requirements of the International Federation of Inspections Agencies (IFIA)<sup>2</sup>, across the business to ensure that its employees maintain integrity, objectivity, professional competence and due care, confidentiality, professional behavior and high ethical standards in their day-to-day business activities.

Attestation:

Christopher J. Ostermann, CPEA Program Manager- Lead Verifier

Health, Safety, and Environmental Division

Bureau Veritas North America, Inc.

John A. Rohde

Practice Line Leader, Sustainability and Climate Change Services Health, Safety, and Environmental Division

Bureau Veritas North America, Inc.

May 10, 2019

 $^{\rm 1}$  Certificate of Registration FS 34143 issued by BSI Assurance UK Limited

<sup>&</sup>lt;sup>2</sup> International Federation of Inspection Agencies – Compliance Code – Third Edition



Interface, Inc.

Page 3 of 3