

TacTiles® Connectors Warranty

InterfaceFLOR, LLC (Interface) warrants to the original end-use customer that its TacTiles® carpet tile connectors (the "TacTiles Connectors") will not be adversely affected by defects in their materials or workmanship for a period of twelve (12) months from the date of invoice when used to install the appropriate Interface® carpet products (the "Carpet Products").

If one or more TacTiles Connector(s) fails to meet this warranty, Interface will provide new TacTiles Connectors for the defective connector(s) at no charge. If Interface determines in its sole discretion that this is not feasible, it will provide a pro-rated refund of the purchase price of the defective connectors. This is the exclusive remedy for claims related to the TacTiles Connectors, and Interface's liability is limited to the remedies stated herein.

This warranty does not cover damage, deterioration, problems or loss caused by exposure of the TacTiles Connectors or the Carpet Products to abuse, misuse, neglect, improper maintenance, improper installation, flood, acts of nature, excessive moisture and/or alkalinity, or use with forklifts or similar equipment. Failure to comply strictly with Interface's installation and maintenance instructions and recommendations for the TacTiles Connectors and Carpet Products shall void warranty coverage for all affected TacTiles Connectors. TacTiles Connectors are not warranted for use on stairs, nor are they warranted for installing modular carpet over existing carpet surfaces. TacTiles Connectors are warranted only for use with the appropriate backing system type, either GlasBac®/GlasBacRE or Graphlar®/Graphlex™ backings.

Warranty claims must be made in writing to the Interface Field Service Department within a reasonable time from the discovery of the claimed warranted defect, but in any event they must be received no more than ninety (90) days from the time the claimed defect was discovered. Warranty claims must be addressed to Field Services Dept., InterfaceFLOR, LLC, 1503 Orchard Hill Rd., LaGrange, GA 30241.

Moisture and pH testing are not the responsibility of Interface, and issues related to or arising from excessive moisture and/or pH are specifically excluded from this warranty.

THE WARRANTY, REMEDY AND LIMITS OF LIABILITY CONTAINED HEREIN ARE EXPRESSLY IN LIEU OF AND EXCLUDE ALL OTHER WARRANTIES, REMEDIES AND LIABILITIES, WHETHER EXPRESS OR IMPLIED. INTERFACE MAKES NO OTHER REPRESENTATIONS OR WARRANTIES, EXPRESS OR IMPLIED, AND HEREBY DISCLAIMS ANY AND ALL OTHER WARRANTIES THAT MAY ARISE BY OPERATION OF LAW, INCLUDING, WITHOUT LIMITATION, ANY WARRANTY OF MERCHANTABILITY OR FITNESS OF ITS TACTILES CONNECTORS FOR ANY PARTICULAR PURPOSES. INTERFACE WILL NOT BE LIABLE FOR ANY INCIDENTAL, INDIRECT, SPECIAL OR CONSEQUENTIAL DAMAGES IN ANY CASE.

No person other than an officer of Interface may authorize a waiver or modification of the terms of this warranty, which must be in writing and signed by that officer.

